

## YOUR HANDY GUIDE ON WHAT TO EXPECT WHILE WORKING WITH HAMBURGER HANDS

## **PROCESS**

- 1. We talk about what you're after and you get a ballpark quote based on how many working hours I believe it will take for me to get it done. Final price on the project will not change without explicit consent from you meaning, if we need more hours, i get your sig off on it first.
- 2. I send you a thumbnail sketch of what I think will work based on what we've talked about prior. If you feel like the sketch/storyboard is on the right track, we move forward. We can do one adjustment from this step more available but costs more time/money.
- 3. I take the time it requires to draw out, ink, and colour up the piece you've agreed for me to move forward onto in step 2.
- 4. You review the polished proof. You either agree I nailed it and we're done, OR, we make minor changes (one per base quote) to the piece until you're satisfied and we consider the project completed!

## **PAYMENT DETAILS**

Projects begin with a non-refundable deposit of AT LEAST half the final cost up front. Final payment will be made before the finished files are sent over to client. You will receive an invoice for tax purposes for both payments. Please have payment sent to kyle@hamburgerhands.com. If your company requires direct deposit to pay out contractors, please let me know and I will have my transfer info sent to your accountant post haste.

## **DELIVERABLES AND RIGHTS**

Final deliverable product will be the highest quality negotiated physical material or digital files at the size of the agreed upon dimensions of each of the designed pieces. Kyle Schneider (Hamburger Hands) reserves the rights to use any imagery built for this project for further artistic purposes. A request of fully-open working and editable files (photoshop/indesign/illustrator files – aka 'intellectual property') from Kyle Schneider will be made available to the client at an additional negotiable cost – typically three times the original projects final worth. Intellectual property is not considered part of the final cost unless it has been discussed in advance of the initial ballpark quote. Once final proof has been approved and payment accepted, any further revisions will need to be paid for at an agreed upon price.

Above all else, I will always do my best be openly communicative about where I'm at with the project we're working on. If there are any hangups during the process, we will work through it together with due dilligence and open dialogue. At any point of the project you have every right to pull out for personal reasons - deposit payments will not be refunded.